

SURVEY

MOBILE YOUTH WORK

SURVEY OF STAKEHOLDERS

THIS SURVEY IS DIVIDED INTO THE FOLLOWING CATEGORIES:



1. SATISFACTION



2. MUNICIPALITY/ CITY



3. PERSONAL DETAILS

IMPLEMENTATION:

1. Download the survey
2. Fill in the name of the institution/association and municipality/city (marked with underline)
3. Print the chosen categories/pages
4. Ready to use!

Gender at personal details: Due to practical reasons, the gender answer is limited to female and male, but the answer can of course be extended.

TIP:

To identify important stakeholders, that can be integrated in the survey, it is recommended to let the team prepare a list of stakeholders.

An example can be found here: www.boja.at/qualitaet (German only).

It is important to consider before the survey, how the interviewee will be informed about the results. In case you decide on a group discussion, it is advisable to have an external moderator, so you and your colleagues can take part in the group discussion.



This survey is based on an action concept that can be found here: www.boja.at/qualitaet (German only)

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SURVEY **of stakeholders**

**The staff members of _____
are currently conducting a survey regarding the
satisfaction of young people and clients with
_____,
as well as regarding the situation of young
people in _____.**
**Therefore, we kindly ask you to answer the
following questions.**

First, questions related to _____ are to be answered,
followed by questions how you would rate the life quality of young people in your municipality/
city in general.

This survey will take you approximately 5 to 10 minutes to complete.

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1. SATISFACTION



**THIS CATEGORY IS DIVIDED INTO
THE FOLLOWING SECTIONS:**

- IN GENERAL**
- ASPECTS**
- AMENDMENT PROPOSALS**

This is relevant for the evaluation!

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1. SATISFACTION

Initially we are interested in your opinion on _____.

1. HOW SATISFIED ARE YOU WITH _____ IN GENERAL?				
>> Please choose one answer	very	rather	rather dissatisfied	very dissatisfied

2. WHAT DO YOU LIKE MOST OF _____ ?

>> Please write your answer below:

3. THINKING OF _____ : HOW SATISFIED ARE YOU WITH...				
>> Please choose one answer each	very	rather	rather dissatisfied	very dissatisfied
a) the staff				
b) the reachability (z.B. by phone, by e-mail, text, WhatsApp, Facebook, etc.)				
c) the consulting service				
d) the project work				
e) the encouragement of co-determination				
f) the location of the contact point				
g) the equipment of the contact point				
h) the opening hours of the contact point				

Now you have the possibility to provide amendment proposals for _____.

4. IN YOUR OPINION WHAT NEEDS TO BE CHANGED?

>> Please write your answer below:

2. MUNICIPALITY/ CITY



**THIS CATEGORY IS DIVIDED INTO
THE FOLLOWING SECTIONS:**

- IN GENERAL**
- REPRESENTATION OF INTERESTS**
- PARTICIPATION**

This is relevant for the evaluation!

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2. MUNICIPALITY/CITY

Now we focus on how you would rate the life of young people in your municipality/city, where you are mainly performing your function (e.g. as a politician, school principal, chairperson of an association or club, etc.), no matter if you live in that municipality. _____ will be called your municipality in this survey.

1. IS THE LIFE OF YOUNG PEOPLE IN YOUR MUNICIPALITY/CITY IN GENERAL BETTER OR WORSE THAN IN OTHER (COMPARABLE) MUNICIPALITIES/CITIES?

>> Please choose one answer

much better

rather better

rather worse

much worse

I don't know

2. WHAT ARE THE MEASURES/THINGS FOR YOUNG PEOPLE YOU LIKE PARTICULARLY IN YOUR MUNICIPALITY/CITY?

>> Please write your answer below:

3. WHAT IS CURRENTLY MISSING FOR YOUNG PEOPLE IN YOUR MUNICIPALITY/CITY?

>> Please write your answer below:

4. HOW WELL INFORMED DO YOU FEEL ABOUT YOUNG PEOPLE'S LIVING SITUATION IN YOUR MUNICIPALITY/CITY?

>> Please choose one answer

very well

rather well

rather not well

not at all



2. MUNICIPALITY/CITY

5. PLEASE RATE HOW STRONGLY YOU AGREE OR DISAGREE WITH EACH OF THESE STATEMENTS:

>> Please choose one answer each	strongly	rather	rather disagree	strongly disagree
a) "In my municipality/city the concerns of young people are considered in decision making."				
b) "The staff members of _____ contribute, so young people's concerns are being considered in decision making in my municipality/city."				
c) "The concerns of young people in my municipality/city are also being considered in decision making, because staff members of _____ stand up for these concerns."				

6. PLEASE RATE HOW STRONGLY YOU AGREE OR DISAGREE WITH EACH OF THESE STATEMENTS:

>> Please choose one answer each	strongly	rather	rather disagree	strongly disagree
a) "The staff members of _____ stand up for young people being able to take part in decision making in my municipality/city." (E.g. surveys, in discussions with politicians, etc.)				
b) "In my municipality/city young people are able to take part in decision making."				
c) "The staff members of _____ contribute with their activities, so that young people can take part in decision making in my municipality/city."				

7. HOW IMPORTANT IS IT TO YOU IN GENERAL THAT YOUNG PEOPLE ARE ABLE TO TAKE PART IN DECISION MAKING IN YOUR MUNICIPALITY/CITY?

>> Please choose one answer	very	rather	rather not	not at all

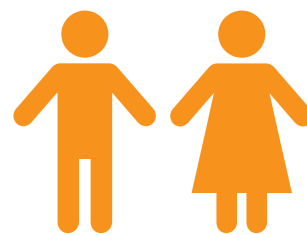
8. HAVE YOU EVER BEEN INVOLVED ACTIVELY IN A YOUTH PARTICIPATION PROJECT IN YOUR MUNICIPALITY/CITY?

>> Please choose one answer	yes	no

HOW SATISFIED HAVE YOU BEEN WITH THE IMPLEMENTATION OF THE OUTCOME?

>> Please choose one answer	very	rather	rather not	not at all

3. PERSONAL DETAILS



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3. PERSONAL DETAILS

Finally, some questions regarding your person:

1. WHAT IS YOUR GENDER?

>> Please choose one answer

male

female

2. TO WHICH OF THE FOLLOWING CATEGORIES WOULD YOU ASSIGN YOUR ORGANISATION TO?

>> Please choose one answer

politics

admin-
tration

school

other:

3. WHAT IS YOUR FUNCTION WITHIN THIS ORGANISATION (E.G. STAFF MEMBER, CEO, ETC.)?

>> Please write your answer below:

4. IN WHAT MUNICIPALITY/CITY ARE YOU MAINLY CARRYING OUT YOUR FUNCTION?

>> Please write your answer below:

5. DO YOU HAVE ANY FURTHER COMMENTS ON THE TOPIC OF THIS SURVEY?

>> Please write your answer below:

THANK YOU for completing this survey!

After the evaluation process, you will receive an invitation to a presentation of the results.

Your _____

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